



## VENDOR MANAGEMENT

**Get better, faster support and one point of contact for all of your third-party hardware and software.**

When Bulldog IT manages your vendor relationships for you, that means you get a single point of contact for all of your IT troubleshooting and support needs. Our technicians can provide solutions more quickly and cost effectively than working with third-party support and expedite contact with the vendor, so you and your team can focus on your business, not your IT.



### BENEFITS:

- ✓ Stop dealing with third-party tech support
- 🕒 No more incredibly long hold times or pointless call transfers
- 📞 One support number for all of your vendors
- 🏠 Dedicated account manager to handle warranty, lifecycle and project management
- 👁️ Focus on your business, not your IT

// *Bulldog IT is prompt and can access your computer remotely to fix any issues you may have. You will not need to wait for a tech to show up at the office: they fix my problems in minutes, all while I'm in front of my computer."*

- Bruce A. Mayrand, Jr., Attorney,  
Law Offices of Bruce A. Mayrand

### FEATURES:

- 📁 Support for ALL of your hardware and software vendors
- 🔄 Warranty management and documentation
- 🏆 Your goals are our goals: we know your IT inside and out, unlike a third-party vendor
- 💬 IT consultation and recommendations
- 📄 Full documentation of new IT vendor relationships, warranty, account credentials and much more

Let us manage your IT vendors: contact us!